



"UTILITY SERVICES"

"Focused on Service, Committed to Excellence"

Our Vision

Through the efforts of each and every employee, we bring **first class** services and utility business excellence to our customers and community.

Our Mission

To serve our customers and community with delivery of high quality, safe, reliable and affordable water, wastewater, reclaimed water and solid waste management services, while protecting and preserving resources in an environmentally responsible manner.

Guiding Principles

*We place the **highest value** on:*

- *Our sense of commitment, pride, and **respect** for each other in all we do for our customers, community, and fellow employees.*
- *Maintaining at all times the highest standards of professional and personal conduct – **integrity** above reproach.*
- *Enhancing service delivery, cost effectively with **innovation**, leadership, and motivated employees.*
- *Exceeding our customers' expectations and building public trust through **service excellence**.*
- *The **quality** and reliability of our service.*
- *Our dedication to **environmental stewardship**.*